

Capsey, Matt ORCID: https://orcid.org/0000-0003-3659-5344 , Ryan, Cormac, Mankelow, Jagjit and Martin, Denis (2024) A qualitative exploration of emergency clinicians' experiences of caring for patients experiencing back pain. In: College of Paramedics Research Conference 2024, 21 May 2024, Leonardo Hotel, Hinckley Island, UK.

Downloaded from: https://insight.cumbria.ac.uk/id/eprint/8420/

Usage of any items from the University of Cumbria's institutional repository 'Insight' must conform to the following fair usage guidelines.

Any item and its associated metadata held in the University of Cumbria's institutional repository Insight (unless stated otherwise on the metadata record) may be copied, displayed or performed, and stored in line with the JISC fair dealing guidelines (available here) for educational and not-for-profit activities

provided that

- the authors, title and full bibliographic details of the item are cited clearly when any part of the work is referred to verbally or in the written form
 - a hyperlink/URL to the original Insight record of that item is included in any citations of the work
- the content is not changed in any way
- all files required for usage of the item are kept together with the main item file.

You may not

- sell any part of an item
- refer to any part of an item without citation
- amend any item or contextualise it in a way that will impugn the creator's reputation
- remove or alter the copyright statement on an item.

The full policy can be found here.

Alternatively contact the University of Cumbria Repository Editor by emailing insight@cumbria.ac.uk.

Back Pain in Emergency Care

A Qualitative Study of Clinicians' Experiences

Dr Matt Capsey- University of Cumbria

Prof Cormac Ryan, Dr Jaj Mankelow, Prof Denis Martin
Teesside University

Background

- Patients experiencing back pain contact ambulance services in similar numbers to those with stroke/TIA (Capsey et al., 2022a)
- It is one of the top ten reasons for patients to present at ED
- International research suggests <1% have serious or life-threatening causes, 85-95% have no clear organic cause (Foster et al., 2018; Hartvigsen et al., 2018; Buchbinder et al., 2020; NICE, 2020)
- Rates of non-spinal and potentially serious pathologies are much higher in emergency care (Capsey et al., 2022a & 2022b; Lovegrove et al., 2011; Edwards et al., 2018)

Research Aims

To explore the experiences of emergency clinicians in caring for patients experiencing back pain

- Understanding of the term "back pain".
- Perceptions of whether these patients make up a significant proportion of the clinicians' case load.
- The care that clinicians provide and their confidence in offering that care.
- Opinions of what, if anything, would improve care for this patient group.

Methods

- Semi-structured interviews
- Interview schedule developed in consultation with patient and professional representatives.

- Reflexive Thematic Analysis (Braun and Clarke, 2017 & 2019)
- Analysis conducted by one experienced academic paramedic, "insider"
- Oversight and review by three others, "outsiders"

Results

• 13 interviews

- 2 ED doctors
- 6 Paramedics
- 1 ED Nurse
- 3 Advanced Practitioners
- 1 Consultant Physiotherapist

Results

- 4 themes
- 10 sub-themes

Understanding Back Pain

training Patient access EMS because they are worried

Back Pain is a symptom with many different

causes, and we have to find the serious ones

Experience and stories plug gaps in practitioner

or in pain

EMS takes its time

EMS is the back stop

Whilst back pain is common, non-specific back pain is less common than might be expected

Red flag, rule out and refer the rest

> Non-advocated treatments

Entonox has a placehelping patients mobilise

Feeling supported

Σ Ш .⊑ ain Δ 상

 $\boldsymbol{\omega}$

 $\mathbf{\Omega}$

S

EMS can be a legitimate choice for patients

Benign or Sinister?

Treatment Options

Understanding Back Pain

- Back Pain is a symptom with many different causes, and we have to find the serious ones
- Experience and stories plug gaps in practitioner training

Back pain causes given by interviewees	
Abdominal Aortic Aneurysm	Myocardial infarction
Abscess	Nerve compression
Anatomical deformities	Nerve root irritation
Ankylosing Spondylosis	Neurological deterioration
Appendicitis	Obstruction
Arthritis	Osteoarthritis in the back
Cancer	Osteoporotic fracture
Car accident	Pancreatitis
Cauda equina syndrome	Pelvic sarcoma
Compressive pathology	Piriformis irritation
Disc prolapse/slipped disc	Pregnancy
Discitis	Pregnancy related problems
Distracting injury	Pulmonary embolism
Facet joint arthritis	Pyelonephritis
Fractures	Renal Colic
Infection	Sciatica
Kidney infection	Scoliosis
Kidney problems	Sedentary lifestyle
Kidney stones	Sepsis/multi-organ failure
Lordosis	Serious injury
Metastatic prostate cancer	Spinal trauma
Metastatic spinal cord compression	Sprains
Muscle ache from bad posture	Stable fracture
Muscle pains	Trapped nerve
Muscle spasm	Tumour
Muscular injury	Urinary tract infection

EMS can be a legitimate choice for patients

- Patient access EMS because they are worried or in pain
- EMS takes its time
- EMS is the back stop



Benign or Sinister?

- Whilst back pain is common, non-specific back pain is less common than might be expected
- Red flag, rule out and refer the rest

Red Flags given by interviewees	
(Anterior) abdominal pain	Loss of limb power
Acute onset	Loss of mobility
Altered sensation	Loss of sensation
Big change in temperature	Neurological deterioration
Bilateral radiating pain	Neurological impairment
Bilateral sciatica	Night sweats
Constipation	Not getting better despite self-care
Entonox doesn't help	Numbness
Fast onset	Paraesthesia
Foot drop	Paralysis
High levels of pain	Physical findings don't fit the history
History of cancer	Pins and needles
History of trauma	Reduced mobility
If it's stopping their daily routine	Saddle anaesthesia
Incontinence (bowel or bladder)	Unexplained weight loss
Increased pain when laid down	Urinary obstruction

Treatment Options

- Non-advocated treatments
- Entonox has a place- helping patients mobilise
- Feeling supported



Conclusions

- Emergency Clinicians approach backpain as a symptom but recognise that it can be a diagnosis.
- Patients experiencing back pain are a noticeable proportion of the emergency caseload, however there are perceived to be more serious pathologies than in primary care.
- Emergency clinicians are confident in the care they provide, setting specific guidance is lacking, and they may move outside of current guidance.
- Further education and sector specific guidance would be welcome.

Next steps

- Establish evidence to underpin setting specific guidance.
- Establish evidence on the use of inhaled analgesics in acute exacerbations of chronic pain.

References

- Braun, V. and Clarke, V. (2019) 'Reflecting on reflexive thematic analysis', Qualitative Research in Sport, Exercise and Health, 11(4), pp. 589–597. doi: 10.1080/2159676X.2019.1628806.
- Buchbinder, R. et al. (2020) 'The Lancet Series call to action to reduce low value care for low back pain: an update'. doi: 10.1097/j.pain.00000000001869.
- Capsey, M., et al. (2022a) 'Ambulance service use by patients with lower back pain: an observational study', British Paramedic Journal, 6(4), pp. 11–17.
- Capsey, M., et al. (2022b) 'Emergency department use by people with back pain: An investigation', British Journal of Pain, 17(1), pp. 1–8. doi: 10.1177/204946372211199.
- Clarke, V. and Braun, V. (2017) 'Thematic analysis', Journal of Positive Psychology, 12(3), pp. 297–298. doi: 10.1080/17439760.2016.1262613.
- Edwards, J. et al. (2018) 'The prevalence of low back pain in the emergency department: A descriptive study set in the Charles V. Keating Emergency and Trauma Centre, Halifax, Nova Scotia, Canada', BMC Musculoskeletal Disorders, 19(1), p. 306. doi: 10.1186/s12891-018-2237-x.
- Foster, N. E. et al. (2018) 'Prevention and treatment of low back pain: evidence, challenges, and promising directions', The Lancet, pp. 2368–83. doi: 10.1016/S0140-6736(18)30489-6.
- Hartvigsen, J. et al. (2018) 'What low back pain is and why we need to pay attention', The Lancet, 391(10137), pp. 2356–2367. doi: 10.1016/S0140-6736(18)30480-X.
- Lovegrove, M. T. et al. (2011) 'Analysis of 22,655 presentations with back pain to Perth emergency departments over five years', International Journal of Emergency Medicine, 4(1), p. 59. doi: 10.1186/1865-1380-4-59.
- National Institute for Health and Care Excellence (2020) 'Low back pain and sciatica in over 16s: assessment and management'