

Harvey, Tina ORCID: https://orcid.org/0000-0003-2250-3197 (2017) Building peer support: developing students' feedback skills. In: 6th International AHE Conference (Assessment in Higher Education), 28-29 June 2017, Manchester, UK. (Unpublished)

Downloaded from: http://insight.cumbria.ac.uk/id/eprint/3761/

Usage of any items from the University of Cumbria's institutional repository 'Insight' must conform to the following fair usage guidelines.

Any item and its associated metadata held in the University of Cumbria's institutional repository Insight (unless stated otherwise on the metadata record) may be copied, displayed or performed, and stored in line with the JISC fair dealing guidelines (available <u>here</u>) for educational and not-for-profit activities

#### provided that

• the authors, title and full bibliographic details of the item are cited clearly when any part of the work is referred to verbally or in the written form

• a hyperlink/URL to the original Insight record of that item is included in any citations of the work

- the content is not changed in any way
- all files required for usage of the item are kept together with the main item file.

#### You may not

- sell any part of an item
- refer to any part of an item without citation
- amend any item or contextualise it in a way that will impugn the creator's reputation
- remove or alter the copyright statement on an item.

#### The full policy can be found <u>here</u>.

Alternatively contact the University of Cumbria Repository Editor by emailing insight@cumbria.ac.uk.

# Building Peer Support: **Developing Peer Feedback Opportunities with Level 4 Students**

HEA believes that attention to the methods of

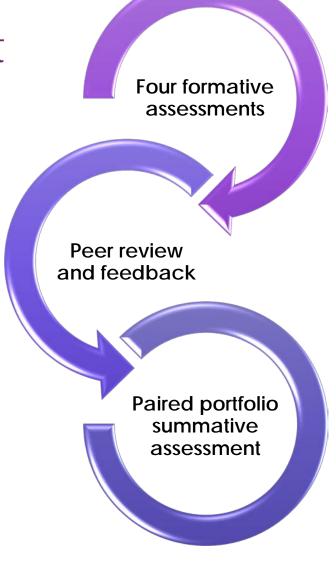
assessment and feedback, and the use of

self-assessment and peer-assessment ... is

Tina Harvey tina.harvey@cumbria.ac.uk

fundamental to student learning. 6<sup>th</sup> International AHE Conference, Manchester June 28<sup>th</sup> & 29<sup>th</sup> 2017

## My action research project



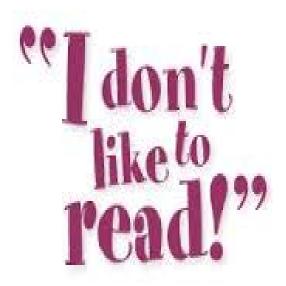


#### Why conduct this research project?





I read Facebook status updates.



Google





### I wanted to encourage a bit of this .....



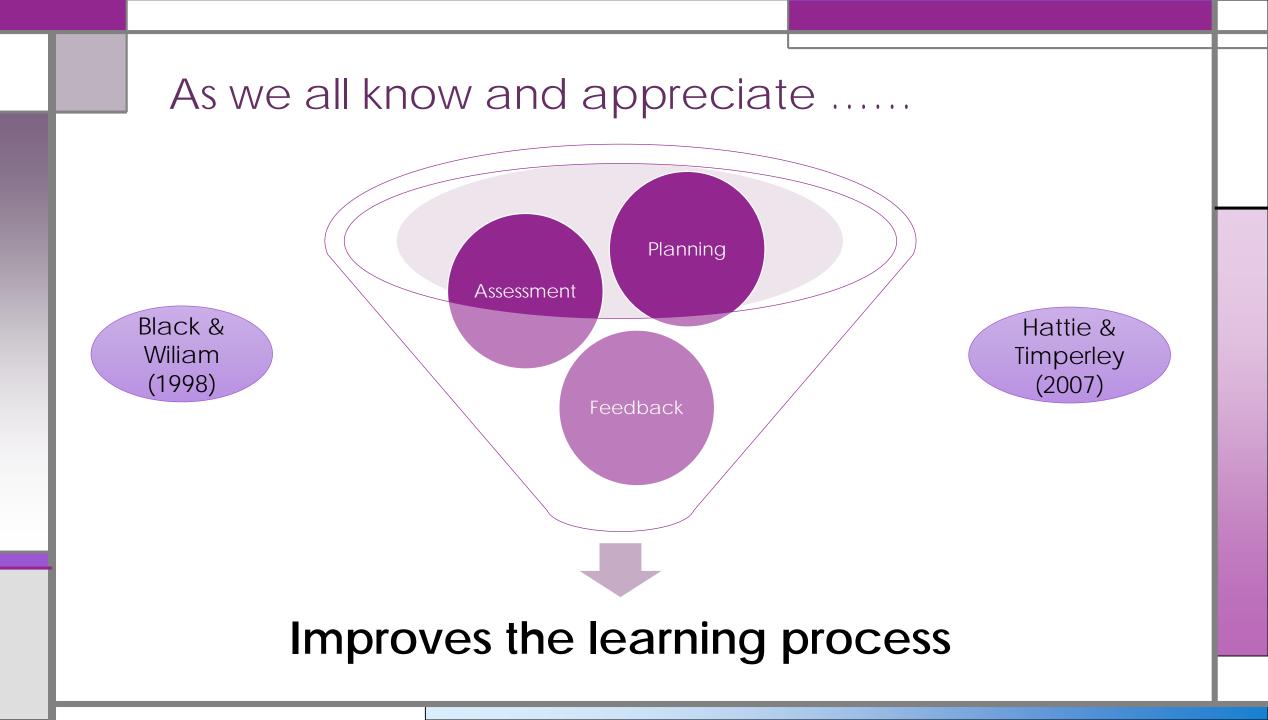








'Peer assessment is an important component in the design of learning environments implementing a more participatory culture of learning.' (Kollar & Fischer, 2010: 345)



#### Benefits to the homework tasks

Encourages involvement with research Promotes academic reading Furthers engagement and understanding of ILO's Gathers evidence required for summative assessment Benefits to providing peer feedback and interpreting the work of others

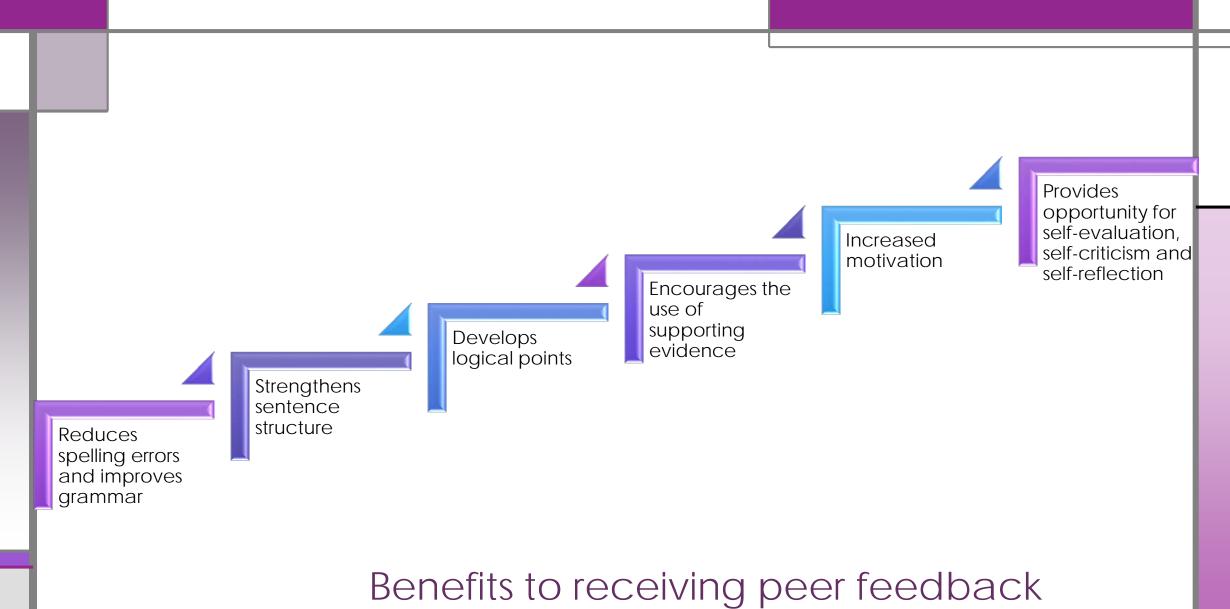
Improves proof-reading skills

Develops the ability to recognising areas for improvement

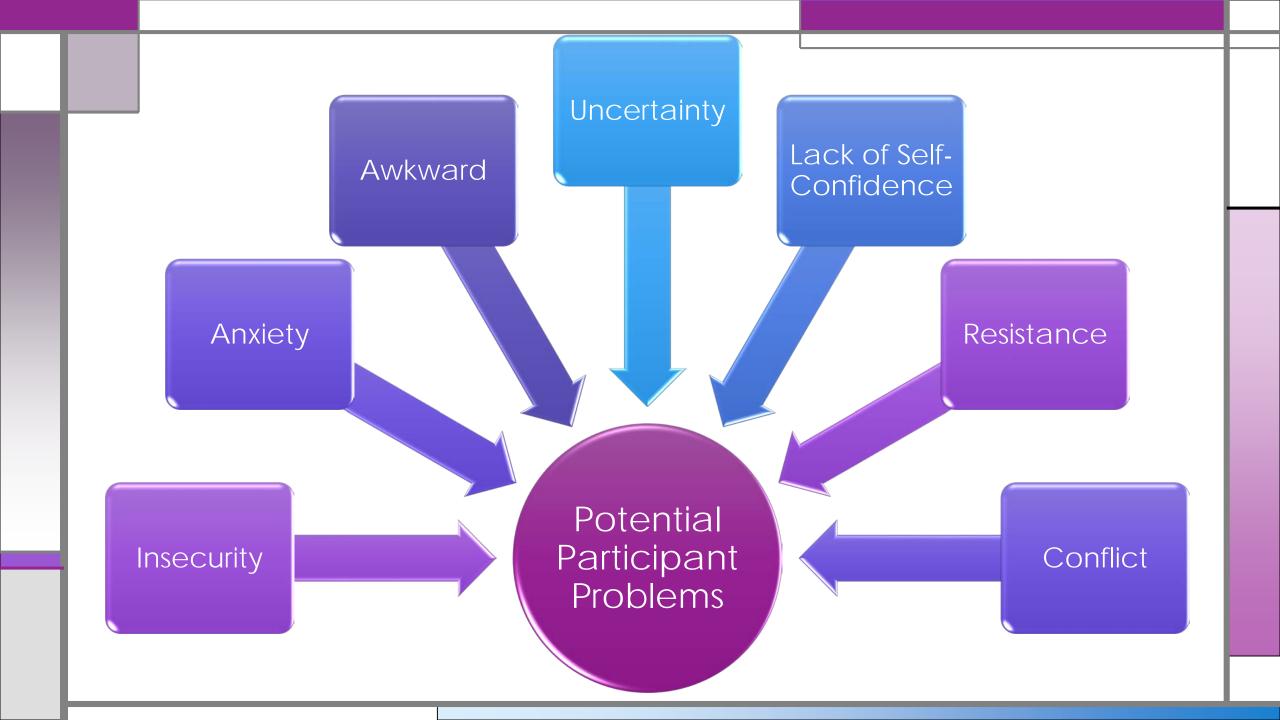
Identifying examples of good academic practice

Encourages peer relationships in a safe environment

Nurtures constructive critical feedback skills



(Douchy & McDowell, 1997; Toppins et al, 2000, Liu & Carless, 2006)



### Initial student response

- "I really did not like the idea of this, but having gone though the process it was actually not as bad as I thought."
- "I understand now what it is you are trying to do. It makes sense and I think it is going to really help with the portfolio."
- "This is a good idea as it is easier to see where to develop your work once someone points it out. But I felt awkward pointing out errors on someone else's work. I don't want them to hate me for being critical."
- "I do not feel confident in my own ability and so do not feel as though I should be commenting on people's work."
- "I know what you mean. I am not very confident either, but I think if we help each other it will get easier. She wouldn't ask us to do it if she thought it wouldn't help."
- "We need to keep doing this as I think it will get better and easier, but the feedback template needs changing."

#### Tweaking here and there ....

• At student request, the following 'tweaks' were made:

- 1. The feedback template was amended.
- 2. Additional tutor input to feedback.
- 3. Individual feedback was discussed to whole group.

Black & Wiliam (1998) strongly advocate the benefits of student involvement in the assessment process.

### Final Official Results



#### • In the meantime .....



Adapting teaching practice further for 2017/18: Sustainable Assessment (Boud & Sloer, 2015)

- So I asked myself 'Is my current teaching practice effectively preparing students for life in the workplace?'
- 'As lifelong learning is becoming an aspect of work, there is a need for education to align assessment practice to the requirements for learning in the workplace.' Dysthe (2008: 30)



#### Next steps ..... How are students using their feedback?

 A study by Walker (2015) suggests that more research is required into how students are actually using their feedback, rather than how students give feedback to their peers.

• This is also a question raised from my own study.

### Reference List

- Black, P.J. & Wiliam, D. (1998) 'Assessment and classroom learning. Assessment in education: principals.' Policy and Practice, 5, 7 74.
- Bloxham, S. and Boyd, P. (2007) Developing Effective Assessment in Higher Education: a practical guide. Berkshire: Open University Press and McGraw-Hill Education
- Boud, D., & Soler, R. (2015) 'Sustainable assessment revisited.' Assessment & Evaluation in Higher Education, 1-14.
- Douchy, F.J.R.C. & McDowell, L. (1997) 'Assessment as a tool for learning.' Studies in Educational Evaluation, 23, 279 298
- Duijnhouwer, H., Prins, F.J. and Stokking, K.M. (2011) 'Feedback providing improvement strategies and reflection on feedback use: Effects on students' writing motivation, process, and performance'. Learning and Instruction, Learning and Instruction, 22(3), p.171-184
- Dysthe, O. (2008) 'Chapter 2 The Challenges of Assessment in a New learning Culture', in Havnes, A. & McDowell, L. (eds) Balancing Dilemmas in Assessment and Learning in Contemporary Education. London & New York: Routledge, p30.
- Knight, P.T. and Yorke, M. (2003) Assessment, learning and Employability. Berkshire: Open University Press
- Koller, I. & Fischer, F. (2010) 'Peer assessment and collaborative learning: A cognitive perspective.' Learning and Instruction, 20, 344 348.
- Liu, N-F. & Carless, D. (2006) 'Peer feedback: the learning element of peer assessment', Teaching In Higher Education, 11, 3, pp. 279-290
- Van Gennip, N. A. E., Segers, M. S. R. and Tillema, H. H. (2010) 'Peer Assessment as a Collaborative Learning Activity: The Role of Interpersonal Variables and Conceptions.' Learning and Instruction, 20(4), 280-290.
- Van Zundert, M., Sluijsmans, D. and Van Merrienboer, J. (2010). 'Effective Peer Assessment Processes: Research Findings and Future Directions.' Learning and Instruction, 20(4), 270-279.
- Walker, M. (2015) 'The quality of written peer feedback on undergraduates' draft answers to an assignment, and the use made of the feedback.' Assessment & Evaluation In Higher Education, 40(2), 232-247.